



# Amazon Accelerate Cancellation Policy

Last Updated: May 23, 2023

If Amazon Accelerate receives your cancellation notice in writing by July 31, 2023, you will be issued a full refund of your registration fees via the original payment method. If Amazon Accelerate receives your cancellation notice in writing between August 1, 2023, and September 1, 2023, you will be issued a 50% refund of your registration fees via the original payment method. If Amazon Accelerate receives your cancellation notice after September 1, 2023, you will not be eligible for any refund.

All cancellation notices must be sent in writing to [helpdesk@amazonaccelerate.com](mailto:helpdesk@amazonaccelerate.com) to be eligible for a refund. Refunds can take up to five business days to show on your bank statement.

Event registrations may be transferred to another participant upon approval by Amazon Accelerate at its sole discretion. To request a cancellation or transfer of your event registration, contact us at [helpdesk@amazonaccelerate.com](mailto:helpdesk@amazonaccelerate.com).